Frequently Asked Questions on Banking, Insurance and Stock Brokers Sector

(Updated as on 27.12.2018)

BANKING SECTOR Sr. No. **Ouestion** Answer **Whether Banks are required to** No. Banks are not required to provide the details of ATMs while applying for 1. capture the details of ATMs in registration. For the purposes of registration, ATM on its own does not **registration certificate as a 'place of** constitute a place of business, as defined in the CGST Act, 2017. business'? **As per RBI guidelines, Banks can use** No. Third party places are neither places of business nor fixed establishments 2. ATMs. from where Banks ordinarily carry on their business. These are independent third party **Business** Correspondents (BC),Customer service providers to the Bank which are subject to GST. Thus, these places are Service Points (CSP) or third party not required to be declared as place of business by the Bank. warehouses. Are Banks required to include these third party places also in their GST registration? What will be the time of supply in Where the services are rendered upto 30th June, 2017 and invoices in respect 3. respect of services rendered upto thereof are also raised on or before 30th June, 2017, the point of taxation would 30th June, 2017 where the invoices be as per the earlier service tax law and the services will be subject to service are raised or payments are received tax. after 30th June, 2017? Where the services are rendered upto 30th June, 2017 and the services are liable to be taxed under the reverse charge mechanism, the point of tax for such services as per the Point of Taxation Rules, 2011 shall be the date of payment. If

		the payment is made on or after 1 st July, 2017, the supply of services shall be liable to GST.
	Which tay is to be applied by the	The time of supply being issuence of invoice under the CCST Act now the
4•	Which tax is to be applied by the service provider on invoice issued	The time of supply being issuance of invoice under the CGST Act, 2017, the supplier of services must charge GST in this case. However, where the payment
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	on or after 1 st July 2017 for services	for such supplies has been made (prior to issuance of invoice) as advance
	rendered up to 30th June 2017?	before the 1 st of July, 2017, the tax would be payable under the law prevalent
		prior to 1 st July, 2017, as the point of taxation had arisen before this date to the
		extent of advance.
5.	Is it necessary for Banks / insurers	Yes. In the absence of any specific exemption to the Banks / insurers, the
	to report the details of exempt and	information is required to be provided in the said table.
	non-GST supplies in Table 8 of	
	GSTR-1?	
6.	Is it necessary for Banks / insurers	Rule 54(2) of the CGST Rules, 2017 provides that in case of an insurer or a
	to report the details of invoices in	banking company or a financial institution, including a non-banking financial
	Table 13 of GSTR-1?	company, the tax invoice or any other document in lieu thereof, may not be serially numbered. But this does not mean that such document will not have any identification number which is required for the purpose of matching. The said entities are, therefore, required to provide the details in column 5 to 7 (but not in column 3 & 4) of the table 13 of FORM GSTR-1.
7.	It is envisaged that many customers	A transaction once reported as B2C cannot be amended later to add GSTIN and
	may not provide the GSTIN to the	convert the transaction as B2B.
1	Banks in time. In such cases the	
	Banks / insurers would report the	
	supply as B-to-C transactions in the	

8.	period from July 2017 to March 2018	As per the Explanation to Section 20 of the CGST Act, 2017, the relevant period
	Is the condition to make payment	purposes of distribution of credit.
9.	Is the condition to make payment for the value of supply plus the GST thereon required to be complied with by the recipient to claim the input tax credit where supplies for services are made between distinct persons?	the proviso to sub rule (1) of Rule 37 of the CGST Rules, 2017 the value of supplies made without consideration as specified in paragraph 2 of Schedule I

10.	A customer may avail numerous	As per the provisions contained in the first proviso to Rule 47 of the CGST
	services from the Bank / insurer in a	Rules, 2017 an insurer, a banking company or a financial institution, including a
	given taxable period. Is it	NBFC may issue invoices within 45 days from the date of supply of service.
	mandatory for Banks to issue a tax	Further, sub-rule (2) of rule 54 of CGST Rules, 2017 provides that such entities
	invoice for each transaction or can	may issue any other document in lieu of the tax invoice. Accordingly, such
	the Bank issue a consolidated	entities may issue a consolidated statement/ invoice/ advice to the customer at
	invoice for the service rendered	the end of the month, with the details of all the charges levied during such
	during the tax period?	month and GST payable thereon.
11.	When a banking company is not	Under Rule 54(2) of the CGST Rules, 2017 a banking company or a financial
	required to serially number its	institution including a NBFC or an insurer can issue an invoice or any other
	invoices / document for supply of its	document in lieu thereof whether or not serially numbered and whether or not
	services, how will the service	containing the address of the recipient but containing other information as
	recipient get credit for GST on the	mentioned under Rule 46. There is no restriction on the invoice/document
	services provided by the bank?	being a consolidated invoice/document but it must bear an identification
		number, which need not necessarily be serially numbered. The recipient of
		service will get the credit for GST so long as the bank, etc. uploads the details
		of the invoice / document under that number with GSTIN of the recipient in its
		statement if FORM GSTR-1.
12.	Is the registered person procuring	As per clause (f) of sub-section (3) of Section 31 of the CGST Act, 2017 read with
	goods or services from a supplier	section 20 of the IGST Act, 2017 a registered person liable to pay tax under sub-
	outside India required to raise a	section (3) or sub-section (4) of Section 9 of the CGST Act, 2017 (or sub-section
	self-invoice, debit note or credit	(3) or (4) of section 5 of the IGST Act, 2017) shall issue an invoice in respect of
	note in respect of the price or value	goods or services or both received by him from the supplier who is not
	of services and adjustments	
	thereto? When should the details of	of goods or services, the registered person procuring goods or services from an
	such transactions be reported in the	unregistered person located in India or services from a person located outside

	GSTR returns?	India is required to raise a self-invoice on the date of receipt of such supplies.
		Banks / insurers may raise a self-invoice, debit note or credit note for each such
		supply. This invoice, debit note or credit note for each such supply should be
		reported in the GST return of the month in which the supply takes place as per
		the provisions of section 12(3) or 13(3) of the CGST Act, 2017. As the import of
		goods would be under the cover of a bill of entry, there is no need to raise a
		self-invoice.
		It may, however, be noted that section 9(4) of the CGST Act, 2017 / section 5(4)
		of the IGST Act, 2017 has been suspended vide notification No. 38/2017-Central
		Tax, as amended from time to time.
13.	For supply of taxable services, can a	In the context of digitally signed documents, the requirement of issuing
	digitally signed invoice be issued in	original and duplicate invoices does not arise. A digitally signed invoice can be
	duplicate, with the original being	retained by the supplier and also be made available to the recipient.
	marked as "Original" and the	
	duplicate copy being marked as	
	"Duplicate"?	
14.	Is there a requirement to issue a	Section 31(3)(g) of the CGST Act, 2017 mandates issuance of a payment voucher
	'payment voucher' at the time of	in such cases and the same is therefore required to be issued at the time of
	making payment to the foreign	making payment to the foreign supplier of services. It would be reflected in the
	supplier? When should the details	GSTR return of the tax period in which the supply takes place as per the
	of such transactions be reported in	provisions of section 13(3) of the CGST Act, 2017.
	the GSTR returns?	

15.	Banks deploy various equipment	Procedure prescribed under Section 143 of the CGST Act, 2017 and Rule 55 of
	such as Point of Sale machines or	
	ATMs at various locations. At times,	for the purpose of repairs, etc. does not constitute a supply. The equipment
	the equipment is required to be	
	moved between locations for the	and after repairs, the equipment may be moved to a central / regional location
	purpose of repairs, encryption, etc.	for the purpose of programming, encryption, reconfiguration, etc. and
	Will such movement constitute a	thereafter to that place of business from where the equipment had been sent
	supply for the purpose of the GST	earlier. The equipment can be moved between such locations on the basis of a
	law?	'delivery challan'.
16.	Is a "Bill of Supply" to be issued by a	As per clause (c) of sub-section (3) of section 31 of the CGST Act, 2017 read with
	bank for exempt services like	Rule 49 of the CGST Rules, 2017, there is a requirement for issuance of bill of
	interest on loans and advances,	supply for supply of exempt services by Banks. It may be noted, however, that
	inter-se sale or purchase of foreign	there is no need to issue a separate bill of supply in case any invoice or
	currency amongst banks?	document has already been issued in accordance with the provisions of any
		other law. Further, in view of the provisions contained in sub-rule (5) of rule 54
		of the CGST Rules, 2017, banks may issue any other document in lieu of bill of
		supply.
17.	Would Input Tax Credit (ITC) be	Yes. Input Tax Credit (ITC) can be availed by a GST registrant in respect of the
	available to a GST registrant though	services procured in a consolidated manner from third party vendor which are
	the services procured from third	directly used in the course or furtherance of business in more than one State,
	party vendor are also directly used	e.g. statutory audit fees, advertisement and marketing expenses, consultancy
	by various 'distinct persons'? In such	fees etc. The same needs to be appropriately invoiced or distributed through
	cases, is distribution of ITC required	the ISD mechanism to the "distinct persons" who have actually used such
	to be done mandatorily through	services.
	Input Service Distributor	
	mechanism?	

18.	Where a Bank takes a separate registration for a separate business vertical, say for Bullion business, whether the requirement for reversal of 50 percent will also apply to bullion purchased by the Bank?	In terms of Section 2(94) read with Section 25(4)&(5) of the CGST Act, 2017, a person required to obtain more than one registration within a State or more than one State shall be treated as a distinct person for each such registration. Section 17(4) of the CGST Act, 2017 is applicable qua each registration and not for the Bank as a whole, provided each of the business verticals is separately registered. Therefore, a bank engaged in trading in bullion may not opt for 50 percent reversal in respect of its purchases of bullion, where it is separately registered as a business vertical.
19.	Where there is a supply of goods or services between registered branches of a banking company on which GST is paid, will the recipient branch/office be eligible for 100% credit of the GST charged on such supply where the bank elects the 50% option to avail input tax credit on inputs, capital goods and input services?	
20.	Whether for the services received from a related person / distinct person outside India, the recipient of services would be eligible for full input tax credit?	restriction of reversal of 50% credit would not apply to the tax paid on supplies made by one registered person to another registered person having the same
21.	Whether the provision of section	Yes. The provisions of section 18(6) of the CGST Act, 2017 for reversal of input

	availed on capital goods be applicable to banks only to the	tax credit availed on capital goods would be applicable to banks only to the extent of the input tax credit availed by it. In case the Bank opts to avail input tax credit to the extent of 50% in terms of the second proviso to Section 17(4) of the CGST Act, 2017, reversal of credit would be in proportion to the actual credit availed by the Bank i.e. only with reference to 50% of the input tax credit availed by it on capital goods.
22.	Can a Bank / insurer defer the availment of input tax credit for a month or quarter and avail of the same in subsequent months?	1
23.	considered for determining the	As per Section 12(12) of the IGST Act, 2017, the place of supply of banking and other financial services, including stock broking services to any person shall be the location of the recipient of services on the records of the supplier of services. Address available on the records of the Bank or Financial Institution or stock broker, which is ordinarily used for communication with the customer, may be considered as the 'Place of Supply'. As per Section 12(13) of the IGST Act, 2017 the place of supply of insurance services shall be the location of registered person if services are provided to a registered person and the location of the recipient of services on the records of the supplier of services if services are provided to an unregistered person. Address available on records of the insurance company, which is ordinarily used for communication with the customer, may be considered as the 'Place of Supply'.
24.	With respect to registered customers, whether the Bank /	The Bank / insurance company can rely upon the GSTIN provided by the customer.

	insurance company is required to ascertain the place of consumption of service or whether the Bank can rely upon the GSTIN provided by the Customer?	
25.	Would intermediary services provided to an offshore client and services provided by a banking company to its offshore account holders be treated as an intra-State	such services is the location of the provider of services. As the location of supplier and place of supply are in same State, such supplies will be treated as intra-State supply and Central tax and State tax or Union territory tax, as the
	supply or an inter-State supply for payment of GST?	
26.	Who is the 'supplier' of service of purchase or sale of foreign currency?	The 'supplier' of service of purchase or sale of foreign currency is the Authorised Dealer or authorized moneychangers who are getting the commission. For example, in case of a purchase or sale of foreign currency between a Bank and a Corporate, the bank is the 'supplier' of the service.
27.	Would services provided by banks to RBI be also taxable?	Yes. Services provided by banks to RBI would be taxable as these are not covered by any of the exemptions or excluded from the purview of GST under the CGST Act, 2017 or under the IGST Act, 2017.
28.	Whether a Bank / insurer is required to charge GST on the taxable services provided to United Nations or a specified international organization or, services provided for official use of a foreign diplomatic mission or consular post	Yes, the bank / insurer is required to charge GST in such cases. However, as per section 55 of the CGST Act, 2017, subject to such conditions and restrictions as may be prescribed, such service recipients would be entitled to claim a refund

	in India or for personal use or for the use of the family members of diplomatic agents or career consular officers posted therein?	
29.	charges levied by Overseas	In this case, there are two supplies namely, from bank in India to the importer/exporter and one from the overseas correspondent banks to the bank in India. So the liability to discharge GST on such supplies will be required to be determined accordingly.
30.	Will the second proviso to Rule 28 apply in the case of a banking company that selects the 50% option to avail input tax credit set out in section 17(4) of the CGST Act, 2017?	shall be deemed to be the Open Market Value of the goods or services.

31.	Are services supplied without	Section 7 of the CGST Act, 2017 read with Schedule I thereto provides that
	consideration to a recipient other	services supplied without consideration to related persons or distinct persons
	than 'related party' / 'distinct	only would qualify as 'supply'. Also import of services by bank from a related
	person' taxable?	person or from any of its establishments outside India in the course or
		furtherance of business will be supply even if imported without consideration.
		Therefore, where the services are supplied by a supplier without consideration
		to an unrelated recipient or a person other than a related or distinct person, the
		same would not amount to supply and not liable to GST.
32.	Can value of services be enhanced	Banks provide various services to customers for a charge. However, at times,
	by invoking the CGST Rules in case	account holders / customers are provided services free or at a concessional /
	of services provided by banks at a	differential rate. The free or concessional / differential rate is offered
	concessional / differential rate to a	considering factors such as credit rating and stability of the customer, size of
	recipient other than 'related party' /	relationship, expected future business or the opportunity presented in the
	'distinct person'?	market elsewhere etc. As a result, the charges for the same service may differ
		from customer to customer.
		Such services provided to persons who are not related persons will be taxable
		on the transaction value, that is, the value of the services charged or recovered
		from the customers or account holders as per section 15 of the CGST Act, 2017.
		Thus, in case of services provided at a concessional / differential rate to a
		recipient other than 'related party' / 'distinct person', there is no requirement
		for enhancing the value of services by invoking the CGST Rules, 2017.
33.	In the case of Banks which are not	In such cases, banks can adopt any reasonable basis consistent with Rule 30
	availing the reversal of ITC at 50%,	and 31 of the CGST Rules, 2017.
	how should inter-branch services be	
	valued where open market value of	
	services of like kind and quality is	

	not available?	
34.	Whether a 'derivative' is included within the meaning of 'securities' in Section 2(101) of CGST Act, 2017 and whether derivatives are liable to GST?	Section 2(101) of the CGST Act, 2017 provides that 'securities' shall have the same meaning as assigned to it in clause (h) of section 2 of the Securities Contracts (Regulation) Act, 1956 (SCRA). 'Derivatives' are included in the definition of 'securities' under section 2(h)(ia) of the SCRA. In terms of section 2(ac) of SCRA, "derivative" includes— (A) a security derived from a debt instrument, share, loan, whether secured or unsecured, risk instrument or contract for differences or any other form of security; (B) a contract which derives its value from the prices, or index of prices, of underlying securities. The definition of 'derivatives' in SCRA is an inclusive definition. As 'derivatives' fall in the definition of securities, they are not liable to GST. However, if some service charges or service fees or documentation fees or broking charges or such like fees or charges are charged, the same would be a
35.	What is the nature of income / expenditure on Collateralized Borrowing and Lending Obligations (CBLO) transactions?	consideration for provision of service and chargeable to GST. In CBLO transaction, the borrowing bank pays an amount as consideration to the lending bank for funds provided by it for a short term. Such amount would qualify as 'consideration represented by way of interest or discount' and hence, would not be subject to GST [serial no. 27 of the table of notification No. 12/2017-Central Tax (Rate) dated 28 th June, 2017, as amended]. However, if any charges or fees are levied for such transactions, the same would be a consideration and would be chargeable to GST.

36.	Would 'future chargeable to GST?	contracts' be	Future contracts are in the nature of financial derivatives, the price of which is dependent on the value of underlying stocks or index of stocks or certain approved currencies and the settlement happens normally by way of net settlement with no actual delivery. Since future contracts are in the nature of derivatives these qualify as 'securities' as defined in Section 2(101) of the CGST Act, 2017. As securities are neither 'goods' nor 'services' as defined in the CGST Act, 2017, future contracts are not chargeable to GST. But where the future contracts have a delivery option and the settlement of contract takes place by way of actual delivery of underlying commodity/currency, then such forward contracts would be treated as normal supply of goods and liable to GST. Further, if some service charges or service fees or documentation fees or broking charges or such like fees or charges are charged, the same would be a
37·	Would forward commodities or within the ambit 'supply'?	contracts in currencies be of definition of	consideration for supply of service and chargeable to GST. A forward contract is an agreement, executed, to purchase or sell a predetermined amount of a commodity or currency at a pre-determined future date at a pre-determined price. The settlement could be by way of actual delivery of underlying commodity/currency or by way of net settlement of differential of the forward rate over the prevailing market rate on the settlement date. Where the settlement takes place by way of actual delivery of underlying commodity/currency, then such forward contracts would be treated as normal supply of goods and liable to GST. Where the settlement takes place by way of net settlement of differential of the forward rate over the prevailing market rate on the settlement date, the same would be falling within the purview of 'securities' as defined in Section 2(101) of

the CGST Act, 2017. As securities are neither 'goods' nor 'services' as defined in the CGST Act, 2017, future contracts are not chargeable to GST. However, if some service charges or service fees or documentation fees or broking charges or such like fees or charges are charged, the same would be a consideration for supply of service and chargeable to GST. What is the nature of income earned Section 45U(c) of the RBI Act, 1934 defines 'repos' as an instrument for 38. / expended in instruments like borrowing funds by selling securities with an agreement to repurchase the repos and reverse repos and is such securities on a mutually agreed future date at an agreed price which includes income taxable under GST? interest for the funds borrowed. Section 45U (d) of the RBI Act, 1934 defines 'reverse repos' as an instrument for lending funds by buying securities with an agreement to re-sell the securities on a mutually agreed future date at an which includes interest the agreed price for funds lent. Repos and reverse repos are financial instruments of short term call money market that are normally used by banks to borrow from or lend money to RBI. The margins, called the repo rate or reverse repo rate, in such transactions are nothing but interest charged for lending or borrowing of money. Thus they have the characteristics of loans and deposits for interest and are accordingly exempt from GST [serial no. 27 of the table of notification No. 12/2017-Central Tax (Rate) dated 28th June, 2017, as amended].

39.	Would income from Commercial	Commercial Paper ('CP') and Certificate of Deposit ('CD') are unsecured money
	Paper (CP) or Certificates of Deposit	market instruments which are issued in the form of a promissory note or in a
	(CD) be taxable under GST?	dematerialized form through any of the depositories approved by and
		registered with SEBI. CPs are normally issued by highly rated companies,
		primary dealers and financial institutions at a discount to the face value. CDs
		can be issued by Scheduled Commercial Banks (excluding Regional Rural Banks
		and Local Area Banks) and All – India Financial Institutions (FIs) permitted by
		RBI.
		Since these are instruments for lending or borrowing money wherein
		consideration is represented by way of a discount or subscription to CPs or
		CDs, the same would be covered by the entry relating to 'services by way of
		extending deposits, loans or advances in so far as consideration is represented
		by way of interest or discount' and is not liable to GST [serial no. 27 of the table
		of notification No. 12/2017-Central Tax (Rate) dated 28 th June, 2017, as
		amended].
		Further, promissory note is included in the definition of 'money' as given in
		clause (75) of Section 2 of the CGST Act, 2017 and hence not liable to GST.
		However, if some service charges or service fees or documentation fees or
		broking charges or such like fees or charges are charged, the same would be a
		consideration for supply of services and chargeable to GST.
40	Whether assignment or sale of	Section 2(52) of the CGST Act, 2017 defines 'goods' to mean every kind of
40.	secured or unsecured debts is liable	movable property other than money and securities but includes actionable
	to GST?	claim. Schedule III of the CGST Act, 2017 lists activities or transactions which
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		shall be treated neither as a supply of goods nor a supply of services and
		actionable claims other than lottery, betting and gambling are included in the
		said Schedule. Thus, only actionable claims in respect of lottery, betting and

		gambling would be taxable under GST. Further, where sale, transfer or assignment of debts falls within the purview of actionable claims, the same would not be subject to GST Further, any charges collected in the course of transfer or assignment of a debt would be chargeable to GST, being in the nature of consideration for supply of services.
41.	Would sale, purchase, acquisition or assignment of a secured debt constitute a transaction in money?	Sale, purchase, acquisition or assignment of a secured debt does not constitute a transaction in money; it is in the nature of a derivative and hence a security.
42.	If any service charges or administrative charges or entry charges are recovered in addition to interest on a loan, advance or a deposit, would such charges be also a part of the exemption?	No. The services of loans, advances or deposits are exempt in so far as the consideration is represented by way of interest or discount. Any charges or amounts collected over and above the interest or discount would represent taxable consideration and hence liable to GST.
43.	To what extent is invoice discounting or cheque discounting or any other similar form of discounting exempt under GST?	Discounting of invoices or cheques falls within the meaning of "services by way of extending deposits, loans or advances in so far as the consideration is represented by way of interest or discount". Such discounting is exempt from payment of GST, as such discounting is nothing but a manner of extending a credit facility or a loan. However, if some service charges or service fees or documentation fees or broking charges or such like fees or charges are charged, the same would be a consideration for supply of service and chargeable to GST.
44•	Is interest on debt instruments exempt from GST?	Yes. As debt instruments such as debentures, bonds etc. are in the nature of loans, interest thereon will be exempt from GST.

45.	Is GST required to be paid on additional interest charged in case of default in instalment payment by the customer?	As per Section 15(2) of CGST Act, 2017, the value of supply includes, <i>inter alia</i> , interest for delayed payment of any consideration for any supply. Additional Interest charged for default in payment of instalment in respect of any supply, which is subject to GST, will be includible in the value of such supply and therefore would be liable to GST.
46.	Would charges for late payment of dues on credit card outstanding be chargeable to GST?	Yes. The exemption from levy of GST on interest specifically excludes interest charged on outstanding credit card balances as per serial no. 27 of the table of notification No. 12/2017-Central Tax (Rate) dated 28 th June, 2017, as amended.
47.	Whether interest on a finance lease transaction is taxable under GST?	A finance lease is a method of borrowing against the asset. The interest represents the time value of the money expended by the Bank in financing the asset. Services by way of extending deposits, loans or advances in so far as the consideration is represented by way of interest or discount (other than interest involved in credit card services) is exempt. But, in a financial lease the ownership of the asset is with the bank. In essence, it is a 'purchase the asset and lend it further' transaction for bank. Therefore, neither the services are purely in the nature of extending loans nor the consideration for a financial lease is purely in the nature of interest. Thus, interest on finance lease transactions will be taxable under GST.
48.	Where GST is charged on a supply of service and the amounts due from the customer become irrecoverable as a bad debt in commercial practice, would such GST paid on accrual basis be refundable to the service provider by the Government?	The adjustment of GST already paid is allowed only by way of issuance of credit /debit note in terms of Section 34 of the CGST Act, 2017. The proviso to section 34(2) of the CGST Act, 2017 provides that no reduction in liability would be allowed if the incidence of tax has been passed on to another person. If bad debts are on account of deficiency in supply of services, or tax charged being greater than actual tax liability, or goods returned, GST paid on the same is refundable subject to fulfilment of the prescribed conditions. Therefore, GST already paid on bad debts, as used in the trade parlance, cannot be adjusted.

49•	_	No. Fines and penalties are imposed for breaking the law by a person. They are not in the nature of a consideration for an activity and hence, would not constitute a supply of service.
50.	Which services will qualify as services provided to 'account holder' as per Section 13(8) of the IGST Act, 2017?	1
51.	Which services do not qualify as services provided to 'account holder' as per Section 13(8) of the IGST Act, 2017 and thus the place of supply will be the location of the recipient of services?	Following are examples of services that are generally not provided by a banking company or financial institution to an account holder (holder of a deposit account bearing interest to the depositor including NRE and NRO account holders) in the ordinary course of business: (i) financial leasing services including equipment leasing and hire-purchase; (ii) merchant banking services; (iii) securities and foreign exchange (forex) broking, and purchase or sale of

		foreign currency, including money changing; (iv) asset management including portfolio management, all forms of fund management, pension fund management, custodial, depository and trust services; (v) advisory and other auxiliary financial services including investment and portfolio research and advice, advice on mergers and acquisitions and advice on corporate restructuring and strategy; (vi) banker to an issue service. In case of any service which does not qualify as service provided to an account holder, the place of supply for such services shall be the location of the recipient of services.
52.	What is the location of the supplier in case of banking and other financial services where multiple locations are involved in providing the services to a customer?	Banking services emanate from the bank account opened by a customer with the branch of a bank or through a contractual relationship between the branch of a bank and the customer. The branch holding the customer's account is referred to as the 'Account Branch' or the 'Home Branch'. An account would include all types of accounts – viz. interest bearing, non- interest bearing, loan account, deposit account, etc. In the present day of "anywhere banking", the customer avails banking services through mobile/ internet banking or by visiting any branch of the bank. At times the services are provided through branches / locations other than the 'Account Branch' or the 'Home Branch'. It is clarified that the services provided by the other branches are actually services provided to the 'Home branch' and are ultimately billed to the home branch. Thus, the location of supplier in such cases is the Home Branch/Account Branch.
53.	What is the manner of dealing with various services provided by banks	Banks and financial institutions provide a bouquet of financial services relating to lending or borrowing of money or investments in money and other related

and other financial institutions?

services. For such services invariably a variety of instruments are used in the financial markets. Transactions in such instruments have to be examined on the touchstone of definition of 'supply' given in Section 7(1) of the CGST Act, 2017 to see whether such transactions would be chargeable to GST. Broadly, the following legal provisions would have a bearing on determining the taxability of such transactions.

The definition of 'goods' and 'services' in Section 2(52) and Section 2(102) of the CGST Act, 2017 specifically excludes money and securities respectively. 'Money' has been defined in Section 2(75) of the CGST Act, 2017 to include instruments like cheques, drafts, pay orders, promissory notes, letters of credit, etc.

Therefore, activities that are only transactions in such instruments would be outside the definition of service. This would include transactions in Commercial Paper ('CP') and Certificate of Deposit ('CD') (as they are in the nature of promissory notes), issuance of drafts or letters of credit, etc.

While these transactions would be outside the ambit of supply, the related activity, for which a separate consideration is charged, would be chargeable to GST if other elements of taxability are present. Therefore, GST would be levied on service charges normally charged for various transactions in money including charges for making drafts, issuance charges for letter of credit etc. Definition of 'securities' includes 'derivatives'. Transactions in instruments like interest rate swaps, and foreign exchange swaps would be excluded from the definition of 'supply' since such instruments are derivatives, being securities, based on contracts of difference. However, any attendant service charges or fees would be chargeable to GST.

Further, services by way of extending deposits, loans or advances in so far as

		the consideration is represented by way of interest or discount is exempt from the levy of GST.
54•	its branch / head-office outside	GST is a destination based consumption tax. Such services provided by a Bank or the branch of a foreign Bank in India to its offshore branch / head-office, which are neither intermediary services nor services to account holders, are inter-State supply of services between distinct establishments (as per section 7(5)(a) read with Explanation to section 8 of the IGST Act, 2017), and will be taxable in India, as the location of the supplier is in India and the place of supply is outside India. Such services will not be treated as exports in view of the sub-clause (v) of section 2(6) of the IGST Act, 2017 read with Explanation 1 to section 8 of the IGST Act, 2017.
55.	Will the management oversight or stewardship activities performed in relation to business operations by the Head Office of a Bank to a Branch in India be considered as a supply of services by the Head Office even when there is no consideration charged by the Head Office, nor any expenditure recorded in the books of account of the Branches?	
56.	management oversight or	As per Rule 28 of the CGST Rules, 2017, the Bank may obtain a certificate from the Branch or Office providing the estimated cost of rendering the support. It may be backed by a certificate issued by a chartered accountant or cost accountant.

	supply when no invoice is raised, no	In such cases, the time of supply shall be the date when such costs are
	payment is made by recipient or no	determined or certificate is received and the GST liability on the said costs shall
	entry is made in the books of	be discharged accordingly. This can be done before the expiry of the quarter
	accounts of the recipient of service?	during which such supply was made as provided in 2 nd proviso to Rule 47 of the
	What will be the time of supply?	CGST Rules, 2017. For this purpose a document may be issued by the entity
		supplying such services
57.	Is the Nominated Bank, receiving	The dispatch of gold by the principal from a place outside India to the Bank in
	gold on consignment basis, required	India is deemed to be a supply in terms of para 3 of Schedule I to the CGST Act,
	to pay IGST on import of gold from	2017. Accordingly, IGST will be payable on such import of gold by the
	the overseas supplier?	Nominated Bank at the time of clearance of gold by the Customs.
58.	Will there be another liability for	The supply of gold (metal) is already deemed to have taken place in terms of
	payment of GST when the gold	para 3 of Schedule I of the CGST Act, 2017 when the same was despatched by
	(metal) is appropriated or drawn	the overseas supplier to the Nominated Bank. Since the supply has already
	from the consignment stock by the	taken place, there will not be another supply when the gold is drawn or
	Nominated Bank?	appropriated by the Nominated Bank from the stock. There will, therefore, not
		be another levy of GST.
59.	In the case of gold (metal) loan,	The Gold (Metal) Loan Scheme approved by the Reserve Bank of India is a
	whether the supply of gold (metal)	means of financing. The Banks deliver gold (metal) to the jewellers who
	to the jeweller will be deemed to	appropriate and use the same in the course of their business. The gold (metal)
	take place at the time of delivery of	is seldom returned and the jeweller fixes the price of gold (metal) within the
	gold (metal) or at the time when the	stipulated period of 180 to 270 days.
	price of gold (metal) is fixed by the	Considering the nature of transaction, the supply of gold (metal) will take place
	jeweller?	on the date of delivery of gold (metal) to the jeweller. The Banks should raise
		the invoice at the time of delivery of gold (metal) in terms of section 12 of the
		CGST Act, 2017. Since the price of gold (metal) is not fixed, banks may issue an
		invoice wherein the value of the supply may be indicated on the basis of the

		metal rate in the international or domestic market. As and when the price is finally fixed by the jeweller, the Bank should issue debit or credit notes for the difference in the price as per the original invoice and the price finally fixed, along with applicable GST.
60.	Whether tax is payable on interest charged by the Banks on the outstanding amount of gold (metal) loan?	The Gold (Metal) Loan Scheme is a means of financing. The jewellers can purchase gold (metal) from the Banks on outright basis on payment of the price. The gold (metal) loan only provides an option to the jeweller to avail a loan and pay for gold (metal) at a future date. For this facility, the jeweller pays interest to the Bank. The grant of loan and levy of interest is dependent on the purchase of gold, and therefore, part of the same transaction or facility; therefore the interest, which is the consideration, will not be exempt as per provisions of section 15(2)(d) of the CGST Act, 2017.
61.	What will be the place of supply in cases where the account is held in a bank in one State but some services are availed in a different branch of the same bank in another State.	As per the provisions of Section 12(12) of the IGST Act, 2017, the place of supply of services for a bank is the location of the recipient of the services on the records of the supplier of services. In general, this will be the State in which the account exists. For example, if the account is held in Delhi, and some services are obtained by the account holder in Maharashtra, the place of supply of services will be Delhi (and hence Central tax / State tax or Union territory tax will be chargeable). In such transactions, the branch in Maharashtra will only be a facilitator for providing these services. If the branch in Maharashtra levies

		any charges on the branch in Delhi for providing this facility, that will be a
		separate supply between the two branches, it will be chargeable to Integrated
		tax.
62.	Will GST be charged in transactions,	GST will be chargeable on any transaction processing fees levied for such
	where loan of one bank is taken	takeover of loans, but not on the interest component (as interest is exempted).
	over by another bank?	
63.	Whether GST will be levied on sale	Sale of repossessed asset falls within the scope of supply and will be chargeable
	of re-possessed asset?	to GST.
64.	Whether GST will be levied on	Fees charged for card settlement is a consideration which is part of a separate
	interchange fees on card settlement	transaction between the banks which are parties to this transaction and shall
	fees paid/shared by banks?	be liable to GST. This is a B2B supply and credit of this transaction is available.
65.	What is the leviability of GST on	Securitized assets are in the nature of securities and hence not liable to GST.
	securitization transactions	However, if some service charges or service fees or documentation fees or
	undertaken by banks?	broking charges or such like fees or charges are charged, the same would be a
		consideration for provision of services related to securitization and chargeable
		to GST.
	II	NSURANCE SECTOR
Sr. No.	Question	Answer
66.	What is the location of the supplier	The fund management charges are charges towards managing and
	of service for fund management	administering the fund. These funds are managed by the Fund Management
	charges in ULIP policies?	team. The location of the supplier of service for fund management charges shall
		be the location / office which manages the fund.
67.	Whether commission paid to	Sr. No. 7 of notification No. 13/2017-Central Tax (Rate), dated 28th June, 2017 as
	insurance agents shall be construed	amended covers supplies received from Insurance Agents and provides for the
	as supplies received under Section	Insurance Company to pay GST on such supplies under Section 9(3) of the

	1	CGST Act, 2017. In such cases, the insurance company may issue agent-wise consolidated invoice at the end of the month for the supply of services received during the month.
68.	Whether insurance policies issued	No. The amounts paid from the Non-Resident External Accounts are paid in
	to Non-Resident Indians, where the	Indian Rupees and are not received in convertible foreign exchange. Therefore,
	premium is paid through the Non-	the conditions for export of services as provided under section 2(6) of IGST Act,
	Resident External Bank account,	2017 are not satisfied. Life Insurance services in such cases would be treated as
	will be 'export of services'? Would	inter-State supplies and subject to GST.
	the insurance premiums be taxable	
	in cases where the same is not	
	received in convertible foreign	
	exchange or from the NRE	
	Accounts?	
69.	Will the requirements of Letter of	Yes. As per Section 16(3) of the IGST Act, 2017, read with Rule 96A of the CGST
	Undertaking or Bond be required to	Rules, 2017, an exporter is required to submit a Letter of Undertaking or Bond
	be complied with in the case of Life	in case the export of service is made without payment of integrated tax.
	Insurance Premium where the	
	conditions of export of services are	
	satisfied before or at the time of	
	supply of the Life Insurance Service?	

70.	What would be the time of supply of	Insurance policies are contracts for indemnifying any loss suffered by the
	life insurance services?	policyholder. The policyholder is required to pay a premium at the time of
		inception of the policy. Renewal premiums are required to be paid on
		periodical basis during the tenure of the policy. For renewal of the policies the
		policyholders are allowed grace period ranging from 15 days to 30 days in
		accordance with the IRDA (Protection of Policyholders' Interests) Regulation,
		2002.
		The time of supply of life insurance services to the policy holders would be as
		under:-
		(a) New Policy – At the time of issuance of the policy;
		(b) Renewal of Policy - The time of issuance of renewal notice for insurance
		premium;
		(c) Other charges including ULIP charges – At the time of levy or recovery of
		the charges from the policyholder.
71.	When service tax was paid on or	Section 142(5) of the CGST Act, 2017 specifically provides for refund of tax paid
	before 30th June, 2017 for the	under the Finance Act, 1994 in respect of services not provided. The same shall
	services to be provided, but	be disposed off in accordance with the provisions of the Chapter V of the
	subsequently not provided, whether	Finance Act, 1994.
	refund claim can be made under	
	Section 142(5) of the CGST Act?	
72.	Can the input tax credit of Krishi	No. It is not permitted in terms of section 140(1) of the CGST Act, 2017 read
	Kalyan Cess be carried forward?	with Rule 117(1) of the CGST Rules, 2017.

73.			
74•	services for deposits and advances in cases of the recipient issuing a bank guarantee or making a deposit		
75•	Whether ITC will be allowed on motor garage services used by insurance company for claim settlement?	Yes, ITC will be allowed on services of motor garage used by an insurance company for claim settlement.	
76.	Whether the service provided by the re-insurance company to an insurer will be treated as a supply?	The service of re-insurance falls within the scope of supply, and is chargeable to GST.	
	STOCK BROKING SERVICES		
Sr. No.	Question	Answer	

77•	whether stamp duty or securities	GST is not payable by the stock brokers on these recoveries as long as the conditions of pure agent as provided in Rule 33 of the CGST Rules, 2017 are met. If not, then valuation will be done as per section 15 of the CGST Act, 2017 read with Rule 27 of CGST Rules, 2017.
7 8.	_	Yes. Since the stock brokers are engaged in the business of supplying the stock broking service, appropriate GST is payable on the same.
79.	Can a person take voluntary registration under the Act?	Section 25(3) of the CGST Act, 2017 states that "a person, though not liable to be registered under section 22 or section 24 of the CGST Act, 2017 may get himself registered voluntarily, and all provisions of this Act, as are applicable to a registered person, shall apply to such person." Therefore, any person may choose to get voluntary registration under the Act.
80.	Is GST leviable on interest/ delayed payment charges charged to clients for debit for settlement obligations/ margin trading facility?	Any interest/ delayed payment charges charged for delay in payment of brokerage amount/ settlement obligations/ margin trading facility shall not be leviable to GST since settlement obligations/ margin trading facilities are transactions which are in the nature of extending loans or advances and are covered by entry No. 27 of notification No.12/2017- Central Tax (Rate) dated 28 th June, 2017. (Amended as on 27.12.2018)
81.	What will be the "place of supply of services" in case of stock brokers?	In case of stock broking, the details of the address of the client are required to be updated with the Stock Exchange as part of the "Unique Client Code" details. Therefore, in case of domestic supplies of such services, address on record with the stock brokers shall be the "location of the recipient of services"

		in terms of section 12(12) of the IGST Act, 2017. However, in cases where the the location of the recipient is outside India, the place of supply shall be
		determined as per section 13(8) of the IGST Act, 2017 i.e. as an intermediary.
82.	Do stock brokers fall in the	Yes. Since stock brokers arrange the supply of securities between two or more
	definition of "intermediary" under	persons, stock brokers would be covered by the definition of "intermediary"
	section 2(13) of the IGST Act, 2017?	
83.	Would sub-brokers/ Authorized	As per Stock Brokers and Sub Brokers Regulation, 1992 issued by SEBI, a "sub-
	Persons fall in the definition of	broker" means "any person, not being a member of stock exchange, who acts
	"agent" under Section 2(5) of the	on behalf of a stock broker as an agent or otherwise for assisting the investors
	CGST Act, 2017? What would be the	in buying, selling or dealing in securities through such stock brokers".
	registration requirement for sub-	It is, therefore, apparent that the sub broker may not only be providing services
	brokers/ Authorized Persons in the	to the stock broker but may also be providing services to the clients and
	context of the Goods and Services	receiving consideration from both. Thus, in such a scenario where the sub
	Tax Regime?	broker is providing services both to the broker and the investor on behalf of the
		broker, he would be duly covered by the definition of "agent" as provided in
		Section 2(5) of the CGST Act, and needs to compulsorily register without the
		threshold under Section 24(vii) of the CGST Act, 2017.
		In case the sub-brokers do not provide any service to the clients on behalf of
		stock broker (for example referral commission only), then the said sub-brokers
		would not fall in the definition of "agent" under the CGST Act, 2017.

84.	What is the "place of business" for a	Section 2(85) of the CGST Act, 2017 defines "place of business" to include:
	stock broker?	(i) a place from where the business is ordinarily carried on, and includes a
		warehouse, a godown or any other place where a taxable person stores his
		goods, supplies or receives goods or services or both; or
		(ii) a place where a taxable person maintains his books of account; or
		(iii) a place where a taxable person is engaged in business through an agent, by
		whatever name called.
		In case of operations of a stock broker, it is required by law that all transactions
		would be via screen based trading on the Stock Exchanges. Therefore, the
		following would be the "place of business" in case of stock brokers:
		(i) All the branches of the stock broker where the Stock Exchange Trading
		terminals are located and where trade is carried out on behalf of clients;
		(ii) Main office/ Head office/ Registered Office/ Branch office where back office
		operations are carried out including issuing of bills/ contracts/ tax invoices/
		account statements to the clients.
		In case of sub-brokers' / Authorised Person office, where the premises are
		neither owned by the stock broker nor rented/ leased in favour of the stock
		broker and there are no employees on the payroll of the stock broker in such an
		office, then such premises shall not be considered a place of business of the
		stock broker.

85.	Stock Brokers deal with clients who	The stock broker being an intermediary, this situation shall be covered under
	are not residents of India like	the provisions of section 13(8)(b) of the IGST Act, 2017 which provides that the
	Foreign Portfolio Investors, Non	place of supply shall be the location of the supplier of services. Thus such a
	Resident Indians, Persons of Indian	supply will be treated as an intra-State supply and would be subject to Central
	Origin, etc. Will brokerage earned	tax and State tax / Union territory tax, as the case may be.
	from such clients who are not	
	resident in India qualify as "export	
	of service" under section 2(6) of the	
	IGST Act, 2017?	
86.	What will be the effect if	Under section 19(1) of the IGST Act, 2017 "a registered person who has paid
	we have paid	integrated tax on a supply considered by him to be an inter-State supply, but
	(i) Integrated tax instead of Central	which is subsequently held to be an intra-State supply, shall be granted refund
	tax and State tax / Union territory	of the amount of integrated tax so paid in such manner and subject to such
	tax?	conditions as may be prescribed".
	(ii) Central tax and State tax / Union	Under section 19(2) of the IGST Act, 2017 "a registered person who has paid
	territory tax instead of Integrated	Central tax and State tax or Union territory tax, as the case may be, on a
	tax?	transaction considered by him to be an intra-State supply, but which is
		subsequently held to be an inter-State supply, shall not be required to pay any
		interest on the amount of integrated tax payable".
		Therefore, in case a registered person has paid Integrated tax instead of Central
		tax and State tax or Union territory tax, then he shall be granted refund of the
		amount paid as Integrated tax and he will have to pay Central tax and State tax
		or Union territory tax. Further, no interest will be payable on the Central tax
		and State tax or Union territory tax so paid. Further, in case a registered person
		has paid Central tax and State tax or Union territory tax instead of Integrated
		tax, then he shall be granted refund of the amount paid as Central tax and State

		tax or Union territory tax and he will have to pay Integrated tax. However, no
		interest shall be payable on the Integrated tax amount so paid.
87.	In the course of stock broking,	In the context of stock broking, funds/ securities are provided by the clients to
	funds are received from the clients	the stock brokers in advance of the potential orders/ trades that would lead to
	as margin money for trade. Would	margin/ settlement obligations. All such advances will fall in the category of
	the same be treated as	deposit under the proviso to section 2(31) of the CGST Act, 2017 and thus will
	consideration?	not be considered as payment made for such supply unless the stock broker
		applies such deposit as consideration for the said supply in his books of
		accounts.
88.	Can the stock broker continue to	The stock broker can issue bills and contracts under the normal Stock
	issue bills and contracts under the	Exchange mechanism mentioning the GST amount but will have to issue a tax
	normal Stock Exchange mechanism	invoice as envisaged under Section 31(2) of the CGST Act, 2017 read with Rule
	and issue a monthly tax invoice for	47 of the CGST Rules, 2017.
	the purpose of Goods and Services	
	Tax?	
89.	What is considered as 'securities'	Section 2(101) of the CGST Act, 2017 defines "securities" to have the same
	under the Goods and Services Tax	meaning as assigned to it in clause (h) of section 2 of the Securities Contracts
	Act? Are they taxable under GST?	(Regulation) Act, 1956.
		Section 2(52) of the CGST Act, 2017 defines "goods" to mean every kind of
		movable property other than money and securities but includes actionable
		claim, growing crops, grass and things attached to or forming part of the land
		which are agreed to be severed before supply or under a contract of supply.
		Thus, securities are not goods under the CGST Act, 2017.
		Section 2(102) of the CGST Act, 2017 defines "services" to mean anything other
		than goods, money and securities but includes activities relating to the use of
		money or its conversion by cash or by any other mode, from one form,

		currency or denomination, to another form, currency or denomination for
		which a separate consideration is charged. Thus, securities are not services
		under the CGST Act, 2017.
		Since securities neither fall in the definition of goods nor in the definition of
		services, they fall in the definition of "non-taxable supply" under section 2(78)
		of the CGST Act, 2017.
90.	Stock brokers provide many other	Section 2(18) of the CGST Act, 2017 defines "business vertical" to mean "a
	services like Depository Participant	distinguishable component of an enterprise that is engaged in the supply of
	Services / Portfolio Management	individual goods or services or a group of related goods or services which is
	Services, etc. Do they require	subject to risks and returns that are different from those of the other business
	registration as separate Business	verticals.
	Verticals?	<i>Explanation.</i> —For the purposes of this clause, factors that should be considered
		in determining whether goods or services are related include
		(i) the nature of the goods or services;
		(ii) the nature of the production processes;
		(iii) the type or class of customers for the goods or services;
		(iv) the methods used to distribute the goods or supply of services; and
		(v) the nature of regulatory environment (wherever applicable), including
		banking, insurance, or public utilities".
		It is the choice of the taxable person to build all the services provided in one
		vertical or separate verticals based on their business models and requirements.
		They may choose to obtain separate registration as a business vertical in terms
		of the proviso to section 25(2) of the CGST Act, 2017.

91.	Whether GST will be levied on the	Exit load in the form of a fee (whether or not as a fixed percentage of the
	exit-load on mutual funds?	investment) is liable to GST. Even if the exit load is in the form of units in the
		fund, it may be concluded that the consideration received in money was later
		converted to NAV units.

Note: Reference to CGST Act, 2017 includes reference to SGST Act, 2017 and UTGST Act, 2017 also. Further reference to CGST Rules, 2017 includes reference to SGST Rules, 2017 laso.